



Jharkhand

Single Window Policy

- An effective Single Window system would be established at the district level, the Industrial Area Development Authority Level and at the Directorate level to ensure timely disposal of various pending matters at such levels. Computerised facilities shall be provided at all such levels which would be interconnected to facilitate smooth functioning of the system, transparency, accountability and monitoring to ensure time bound results. Facilities for on line submission of application shall be provided. For the purpose of effective Single Window System a nodal officer shall be designated at all the levels to ensure coordinations. This nodal officer shall be known as "Udyog Bandhu".
- The District Industries Centers shall be reorganised professionally and motivated to create conducive and pro-active industrial atmosphere. Such centres shall play the role of facilitator and shall assist the local industries in development.

SINGLE WINDOW CLEARANCE

To accelerate the pace of Industrialization, to facilitate entrepreneurs and to expedite clearances and approvals for investment proposals, the Industries Department, Government of Jharkhand has established the Center for Industrial Development and promotion activities: **Single Window System**. At the state level for speedy clearance of Mega Projects ((investment above 50 (fifty) crores) a Committee has been formed under the Chairmanship of the Chief Secretary with secretaries from all concerned departments and representatives from banks and financial institutions as members. A similar committee has been constituted at the Directorate level under the chairmanship of the Director Industries which will review the progress of all investment proposals received. The Office of the Single Window System (SWS) is operational from 23rd of August, 2003. This office is located on the 3rd floor, Nepal House, Doranda, Ranchi and officers from the following departments have been deputed to the SWS office:

1. Industries Department: Nodal Officer
2. Land and Revenue Department
3. Jharkhand State Electricity Board

4. Commercial Taxes Department
5. Jharkhand State Pollution Control Board
6. Labor and Employment Department
7. Forest and environment Department
8. Damodar Valley Corporation

Representatives of Banks and Financial Institutions will also be invited from time to time for discussions and consultations with regard to sanction of term loan and working capital to prospective entrepreneurs. A Data Bank will also be set up shortly in the Single Window System Office to provide access to all relevant information and data to prospective investors.